### Collect inputs

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| **User case ID** | UC01 | |
| **Use case name** | Input data collection | |
| **Actors** | SLT Recovery Section Officer (front-end)  SLT Recovery Section Officer (bulk load)  API | |
| **Description** | * This use case describes the process of collecting data related to *arrears* and *customer termination* / from three sources. * This data includes “Account”, “Case type”, “Telephone number/Service number (System ID)”. * If there is no arrears then collect the CP unit. | |
| **Pre-conditions** | * The user should be a registered user. * Authorized user should have necessary privileges. | |
| **Post-conditions** | - User should be logged into the system. | |
| **Back - end / front - end** | Front end / back end | |
| **Pre status** | ***Not allocated*** | |
| **Post status** | ***Pending*** | |
| **Massage of status** | ***Reject < Msg-reason for the reject>*** | |
| **Notification** |  | |
|  | **Action** | **System Response** |
| **Success path** | - | **-** |
| **Alternate path** | - | |